

The following services are available around the province. At this time, Family Law Information Centres (FLIC) are only available for parties who live in the judicial districts of Saint John and Moncton.

## Type of Service

## How To Access

### Family Law NB website

This website promotes access to the family justice system. Includes family law publications, videos, self-help guides and annotated fillable family law forms. Created by Public Legal Education and Information Service of NB (PLEIS-NB).

[www.familylawnb.ca](http://www.familylawnb.ca)

E-mail: [info@familylawnb.ca](mailto:info@familylawnb.ca)

### Toll-Free Family Law Information Line

A toll-free line operated by PLEIS-NB. Operator can provide general information on family law matters and explain family law forms and court procedures.

Call toll free: 1-888-236-2444

Monday to Friday, 8:30 am to 4:30 pm.,  
Wednesday until 6 pm

Out of province: 1-506-453-5369

### Family Law Information Centre (FLIC) - Moncton Law Courts

This service is available in the judicial district of Moncton which includes the Counties of Albert, Westmorland and Kent. It is an initiative of the Department of Justice and Public Safety. The FLIC offers information and resources to the general public about various family law issues, referrals to other services and appointments to see the family advice lawyer or the triage family advice lawyer.

To book an appointment, call  
506-856-3131

Visit the Moncton FLIC  
Located at the Moncton Law Courts  
145 Assomption Blvd, First Floor  
Moncton, NB E1C 0R2

Open Monday to Friday,  
8:30 am to 4:30 pm

### Family Law Information Centre (FLIC) – Saint John Law Courts

This service is available in the judicial district of Saint John which includes the Counties of Charlotte, Kings and Saint John. It is an initiative of the Department of Justice and Public Safety. The FLIC offers information and resources to the general public about various family law issues, resources, referrals to other services and appointments to see the family advice lawyer or the triage family advice lawyer.

To book an appointment, call  
506-658-2261

Visit the FLIC  
Located at the Saint John Law Courts,  
10 Peel Plaza, Level 2 Floor.

Open Monday to Friday,  
8:30 am to 4:30 pm.

### Family Advice Lawyers

A province wide service available to people who live outside of a region with a FLIC. It is provided by the Department of Justice and Public Safety in collaboration with the NB Legal Aid Services Commission (NBLASC). Lawyers provide free general legal information for up to two hours on family law matters. They can explain what to expect from the court process and help you understand court forms.

To book an appointment,  
call toll free: 1-855-266-0266

Saint John Region: 506-658-2261  
Moncton Region: 506-856-3131

### Family Mediation

Family mediators can help people settle issues about parenting, separation, and divorce. There is a fee for mediation to which both parties usually contribute. You may want to choose someone who has professional accreditations, for example, with Family Mediation Canada, the Law Society of New Brunswick, or the New Brunswick Association of Social Workers.

Check in the yellow pages under  
Mediation Services.

### Family Legal Aid

This is a service of the New Brunswick Legal Aid Services Commission. It helps low income individuals deal with certain family law matters. Priority is given to screening those cases that are urgent or can directly benefit children. Means testing is required to determine eligibility for covered services.

[www.legalaid-aidejuridique-nb.ca](http://www.legalaid-aidejuridique-nb.ca)  
Legal Aid Office:

Bathurst	506-546-5010
Campbellton	506-753-6453
Edmundston	506-735-4213
Fredericton	506-444-2777
Miramichi	506-622-1061
Moncton	506-853-7300
Saint John	506-633-6030
Woodstock	506-328-8362



## Type of Service

## How To Access

### Parenting Information Program (PIP)

A free self-guided online program made up of three parts which focuses on helping qualifying parents help their children. Presented by the Department of Justice and Public Safety. The program uses quizzes and qualifying participants will receive a certificate of completion.

Online at:

[www.familylawnb.ca/english/pip](http://www.familylawnb.ca/english/pip)

For questions, call toll free  
1-844-673-4499

E-mail: [PIP@gnb.ca](mailto:PIP@gnb.ca)

### Office of Support Enforcement (OSE)

The Office of Support Enforcement (OSE) is a program of the Department of Justice and Public Safety responsible for the collection of child and spousal support. The OSE will take appropriate action to monitor support files and to take appropriate action if payments fall into default.

Call 24 hour Toll-Free automated Info-line

1-888-488-3767 for info on status of your case

OSE:

Toll-Free Info-line:

1-844-673-4499

Website: [www.gnb.ca/OSE](http://www.gnb.ca/OSE)

### Child Support Recalculation Service

If you currently have a child support order or an agreement filed with the court, this program may allow you to recalculate child support payments annually to bring them in line with the payer's income. The order or agreement must meet certain requirements to qualify for this service.

Go to [GNB.ca/CSRS](http://GNB.ca/CSRS) to download the forms

Email: [recalc@gnb.ca](mailto:recalc@gnb.ca)

Call toll-free at (833) 224-2225

Fax: (506) 453-2234

### Court-Ordered Evaluations Support Program (C-OESP)

This is a subsidy program to off-set the costs to parents when the court orders a professional evaluation in a contested decision-making responsibility and/ or parenting time case. It is operated by the Department of Justice and Public Safety. Eligibility for full or partial assistance depends on income.

Fillable form available on

[www.familylawnb.ca](http://www.familylawnb.ca)

For more information, email

[COESP@gnb.ca](mailto:COESP@gnb.ca) or call

1-844-673-4499

### Navigating the Family Justice System: Workshops for Self-Represented Litigants

Two hour workshops offered primarily online via zoom. May help individuals handling their own family law matters to understand family law issues or gain procedural information on how to complete forms for an uncontested divorce or change a child support order. This is an initiative of PLEIS-NB with the assistance of members of the family law bar.

To register, go to Family Law NB

[www.familylawnb.ca](http://www.familylawnb.ca) - just click on Family Law Workshops

Or call, toll-free: 1-888-236-2444 (pre-registration is required)

### Law Society of New Brunswick

The Law Society regulates lawyers for the protection of the public. It does not provide family law advice or legal services.

On its website, the Law Society offers a list of lawyers licensed to practice in N.B. Look under "Lawyer Search" at the top of the page. You can check a lawyer's status or search for a lawyer by city. The Law Society also offers information on how to file a complaint about a lawyer's conduct and how to have a lawyer's bill reviewed. Its staff cannot give you advice, represent you or help you sue a lawyer.

Check out the website at:

[www.lawsociety-barreau.nb.ca](http://www.lawsociety-barreau.nb.ca)

Or call 1-506-458-8540

